

Information for the community and consumers on Safety and Quality Performance

Monash IVF Geelong Day Procedure Unit is committed to patient safety and quality in the provision of assisted reproductive treatment procedures of embryo transfer and intra uterine insemination.

In December 2016 Monash IVF Geelong Day Procedure Unit achieved accreditation with the National Safety and Quality Health Service Standards (NS&QHS) Standards 2012 an initiative of the Australian Commission on Safety and Quality in Healthcare.

Standard: **Governance for Safety and Quality in Health Service**

01

Monash IVF Geelong Day Procedure Unit has governance systems that maintain and improve the reliability and quality of patient care as well as improve patient outcomes. All business and clinical aspects are managed through the Monash IVF Group of Directors and Monash IVF Victoria's Medical Advisory Committee and Victorian Leadership Group. These 3 committees regularly review the following;

- Quality management system
- Key clinical and performance indicators
- Internal audit results
- Incident reports and adverse events
- Consumer feedback

Standard: **Partnering with Consumers**

02

Monash IVF Geelong Day Procedure Unit supports active participation by consumers in the improvement of patient experiences and patient health outcomes, for continuous quality improvement. If you are interested please contact us on 03 5222 8599 and express your interest.

Consumers are able to participate in the following ways;

- Patient satisfaction surveys
- Individual feedback

Standard: **Preventing and Controlling Healthcare Associated Infections**

03

Monash IVF Geelong Day Procedure Unit has very effective governance systems for the control of healthcare associated infections. Our facility and associated environment is subjected to the highest standard of cleaning, disinfection and sterilisation through robust infection prevention and control strategies under the direction of an external Infection Control Consultant.

- Re-processing of re-usable medical devices in health service organisations is outsourced to University Hospital, Geelong who comply with AS/NZS 4187:2014 Standards.
- Environmental cleaning audits are conducted by an external infection control consultant annually
- Standard precautions and aseptic and aseptic non – touch techniques are practiced
- Hand Hygiene Australia benchmark for compliance stands at 83.9%. Our staff are in the process of training and compliance will be audited annually.
- Monash IVF Geelong Day Procedure Unit’s infection rate post procedure is zero.

Standard: **Medication Safety**

04

Monash IVF Geelong Day Procedure Unit does not administer any medications during the embryo transfer procedure or intra uterine insemination procedure. Governance reporting systems are in place to report any adverse medication reactions of IVF medications.

Standard: **Patient Identification and Procedure Matching**

05

Monash IVF Geelong Day Procedure Unit has governance systems in place to ensure correct identification of patients and correct matching of patients with their intended treatment.

Standard: **Clinical Handover**

06

Monash IVF Geelong Day Procedure Unit implements systems for effective and structured clinical handover ensuring safe, continual and confidential patient care.

Standard: **Justifiable exemption Blood and Blood Products**

07

Monash IVF Geelong Day Procedure Unit has an exemption to this standard as no blood or blood products are administered in the Day Procedure Unit.

Standard: **Preventing and Managing Pressure Injuries**

08

Monash IVF Geelong Day Procedure Unit has an exemption to this standard as no anaesthetic is administered and the duration of either procedure ranges from 5-10 minutes. The patient population are generally young, fit and healthy.

Standard: **Recognising and Responding to Clinical Deterioration**

09

Monash IVF Geelong Day Procedure Unit has governance and clinical systems in use to recognise and respond to clinical deterioration promptly to ensure appropriate action is taken.

Standard: **Preventing Falls and Harm Falls**

10

Monash IVF Geelong Day Procedure Unit has implemented systems to prevent falls minimizing harm from falls. Monash IVF Geelong Day Procedure Unit has had no incidences or harm from falls.